# Understanding the VIPR Process From eAUTH to ROSS



#### **AGENDA**

- What is purchased under VIPR and When?
- Finding the solicitation
- eAuthentication
- **∜**VIPR
- ❖NAP/ROSS
- Understanding and navigating the VIPR website (depending on time – but, GCAP can offer individual appointments if needed)



# What is Purchased and When?

#### National Solicitation Plan

201	18 Nati	onal S	olicitat	ion Pla	n for l							
Document Revision Date 12/14/2017		Soli	citatior	Year f	or Inci					reeme		-
Equipment Category	FY	FY	FY 2020	FY 2021	FY	FY 2023	FY	FY	FY 2026	2027	FY 2028	FY 2029
National	2018	2019	2020	2021	2022	2023	2024	2025	2026	2027	2028	2029
	RR		_			DD		_	_		DD.	
Bus, Crew Carrier (Moved up to 2018)	_			_		RR	<u> </u>			_	RR	
Mobile Laundry (National in 2018)	RR			_		RR				_	RR	
Clerical Support Unit		RR					RR					RR
Communications Unit		RR					RR					RR
GIS Unit		RR					RR					RR
Helicopter Operations Support Unit		RR					RR					RR
Regional												
Potable & Gray Water Truck												
Handwashing Station, Trailer Mounted	RR			RR			RR			RR		
Toilet, Portable						$\overline{}$						
(after 2018 solicit using Generic Template)												
Includes: Portable Toilet, Portable	RR											
Handwashing Station/Wheelchair												
Accessible												
Heavy Equipment with Water:												
Includes: Pumper Cat, Skidgine, Softtrack		RR			RR			RR			RR	
Refrigerated Trailer		RR			RR			RR			RR	
Water Handling Equipment:												
Includes: Engine, Water Tender (Support),		RR			RR			RR			RR	
Water Tender (Tactical)		·····									1	
Weed Washing Unit		RR		-	RR	-	$\vdash$	RR		_	RR	
Faller Module (Single and Module)		- Turk	RR	_		RR			RR			RR
Heavy Equipment:												
Includes: Dozer, Tractor Plow, Excavator,			RR			RR			RR			RR
Transport												
Mechanic with Service Truck			RR			RR			RR			RR
Tent and Canopy			RR			RR			RR			RR
Local												
Chipper	RR			RR			RR			RR		
Miscellaneous Heavy Equipment:												
Includes: Feller Buncher,	RR			RR			RR			RR		
Mulcher/Masticator (Boom Mounted), Strip	KK			KK			KK			KK		
Mulcher/Masticator, Road Grader, Skidder												
Generic	RR			RR			RR			RR		
Fuel Tender			RR			RR			RR			RR
Vehicle with Driver			RR			RR			RR			RR
Includes: Passenger Vehicles and Trucks	_											
National Solicitations/year	2	4	0	0	0	2	4	0	0	0	2	4
Regional Solicitations/year		4	4	1	4	4	1	4	4	1	4	4
Local Solicitations/year	3	0	2	3	0	2	3	0	2	3	0	2
Total Solicitations/year	7	8	6	4	4	8	8	4	6	4	6	10
RR - Indicates solicitation recompete												
Computers - The Agency will use commercial procedure												
Local I-BPAs are optional & solicited at the discretion of	each regi	on; there	fore, not	counted o	or recogn	ized as a	part of t	he nation	nal worki	oad		
Trailers (Cierical Support Unit, Communications Trailer, a National solicitation in 2014, and now done by ISB	GIS Unit,	and Heli	copter Op	perations	Support	raller) -	aii trailer	s were n	noved fro	m Local	and Reg	ional to
Generic Template is supported in VIPR as a Local solici	tation tem	plate. Ti	ne Gener	ic templat	te can be	used to	acquire o	ther res	ources a	s identifie	d on the	
Equipment and Method of Hire National Standards Char												
Mobile Laundry moved from a Regional to a National so												
Bus, Crew Carrier moved from FY2019 to FY 2018 solic												
Tollet, Portable will not be a separate solicitation after th	e 2018 cy	rcle, Gen	eric temp	late can t	be used t	for future	portable	tollet pre	season	I-BPA ne	eds	

National Agreements run for five years

Regional Agreements run for three years

Local Agreements run for three years

Example of Generic: Saw Sharpening



#### Finding the Solicitation

- FedBIZOPPS: www.fbo.gov
  - Advanced Search; Documents to Search Both; Keyword: vipr
  - Find new and historical data
- \*Read, read, read the solicitation there might be changes
- ❖R-6 Website: https://www.fs.usda.gov/detail/r6/workingtogether/contrac ting/?cid=fsbdev2 027111
- ❖Solicitation Templates:
  <a href="https://www.fs.fed.us/business/incident/solicitations.php?t">https://www.fs.fed.us/business/incident/solicitations.php?t</a>
  ab=tab d

## eAuthentication Level 2

#### eAuthentication

#### Why eAuth Accounts Are Important

The Level 2 eAuth account allows you to electronically sign your preseason incident agreement with the Forest Service. The Level 2 account provides additional security through in-person verification of an account holder's identity, and helps to ensure the information you submit is protected. You cannot obtain a preseason incident agreement if you do not have a Level 2 eAuth account.

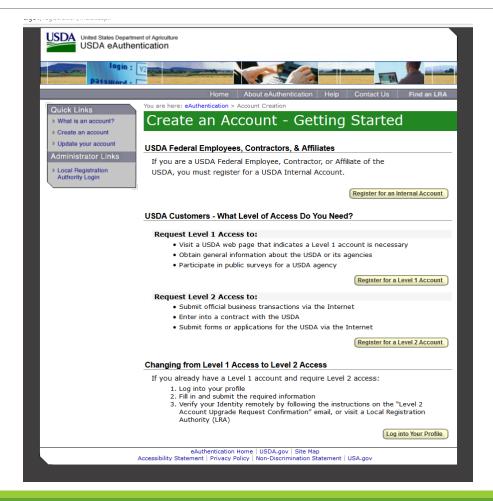
NOTE: This person's eAuth will be tied to your VIPR, choose wisely

VIPR website states: The individual from your company who will be signing your preseason incident agreement with the Forest Service must obtain a <a href="Level 2">Level 2</a> <a href="EAuthentication account">eAuthentication account</a> in order to transact business with the government. NOTE: You MUST access your eAuthentication account at least once every 90 days to keep your account from being deactiviated.

https://identitymanager.eems.usda.gov/registration/index.aspx



#### Create an Account





#### eAuth Password

Password expires after 60 days

Updated this year to state: You MUST change at least half of your password





NOTES: You must complete all required fields, which are marked with an asterisk (\*).

And, although they are not marked with an asterisk, all of the security questions at the bottom of the screen are also required.

For the password requirement, you will need to create a password that adheres to specific rules, which are outlined below in "HELPFUL PASSWORD TIPS."

For the PIN requirement, you may select any 4-digit number that does NOT begin with zero (e.g., 1111, 9076, etc.). The PIN may be used by the IBS Helpdesk to verify your identity if you require helpdesk assistance with your Level 2 eAuth account.

#### **HELPFUL PASSWORD TIPS**

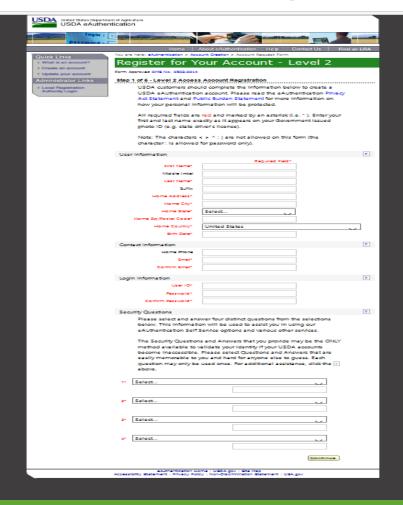
#### Ensure your password meets the following criteria:

- Is 9-12 characters
- Includes at least one upper-case letter (A, B, C, etc.) and at least one lower-case letter (a, b, c, etc.)
- Includes at least one of these characters: 0 1 2 3 4 5 6 7 8 9 ! # \$ % = + : ; , ? ~ \* -
- . Is NOT a word in the dictionary
- Is NOT any information from your profile (e.g., Mother's Maiden Name, Date of Birth, PIN, Your Name, Address, Phone Number, etc.)

Ensure you remember your eAuthentication user ID, password, and PIN, as well as the answers you used for the security questions, because you will need this information to access your account again in the future.



## eAuth Registration



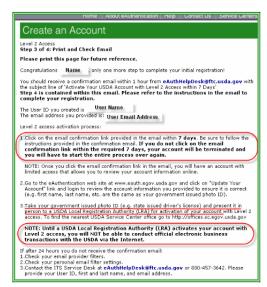
The name and address you enter MUST match your photo ID



#### Follow Instructions in Email







- 6 Click the Close Window button. If this does not work, please close your browser window. Your request will be processed within one hour of receiving your submittal.
- 7 At least one hour after submitting your request, check your e-mail for a confirmation message with the Subject: Action Required: Instructions to Activate Your USDA Account with Level 2 Access from eAuthHelpDesk@ftc.usda.gov.

NOTE: If you have not received the account activation e-mail within an hour of your submittal, please look for the e-mail in your Junk or Spam e-mail file folders before contacting the Forest Service Incident Business Solutions Helpdesk at (866) 224-7677.

You MUST respond to the email

Then you authenticate that you are who you say you are...



#### Completing Level 2 eAuth

- ❖Go to LRA
  - Take government issue photo ID
  - Make an appointment ahead of time
    - May be only one person qualified as LRA
  - LRA Locator:
    <a href="https://www.fs.fed.us/business/incident/LRA/">https://www.fs.fed.us/business/incident/LRA/</a>
- Or, use the online authenticator



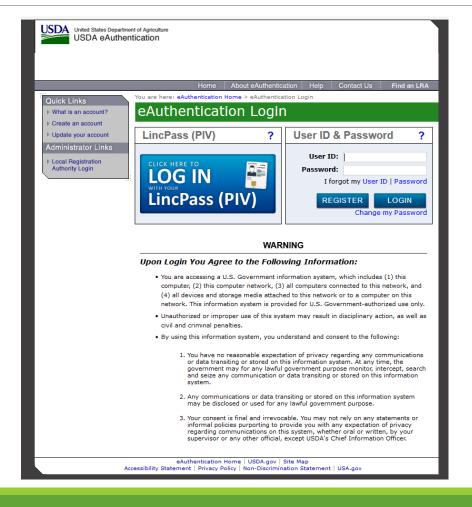
## VIPR

#### **VIPR**

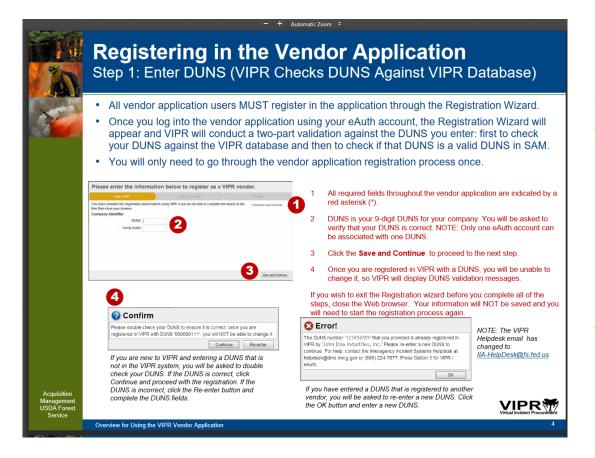
- Your eAUTH Username and Password log you into VIPR
- https://www.fs.fed.us/business/incident/vendora pp.php?tab=tab\_d



#### VIPR Login Screen



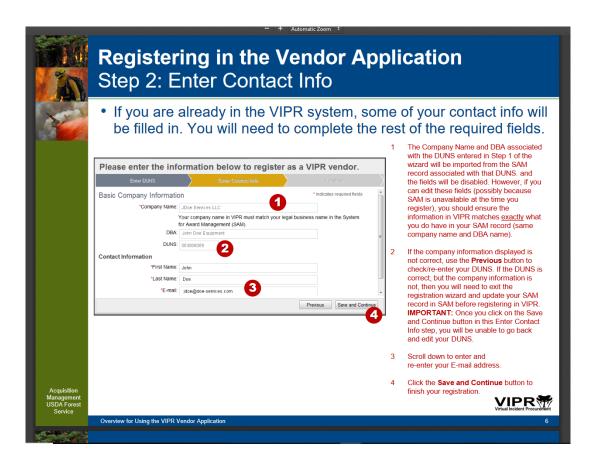




# New to VIPR

- ❖ First time login only
  - Provide your DUNs#
  - ❖Verify DUNs#
  - Checked against SAM
    - If SAM is inactive you cannot continue
- All through VIPR mandatory fields are indicated by

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# New to VIPR

You must complete some basic business information. Some information transfers directly from SAM. If this information is not correct, you must correct at DUNs and SAM before importing into VIPR



#### Registering in the Vendor Application Step 3: Registration Completed

You are now ready to use the vendor application.



 After you register or re-register, you must complete all of your company information in the vendor app before you will be able to submit a quote on a solicitation. Even if it looks like all of your company information is complete, still access the Edit Company Information wizard and walk through all of the steps. See slide 12.





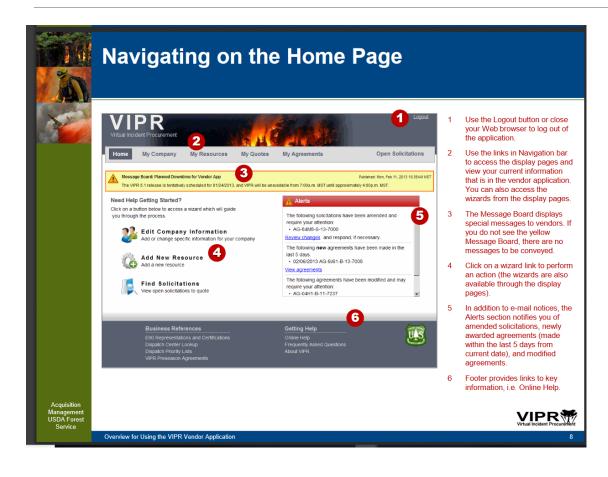
New VIPR

You are now registered in VIPR.

But, your VIPR is not complete.

Select exit to go to the home screen.

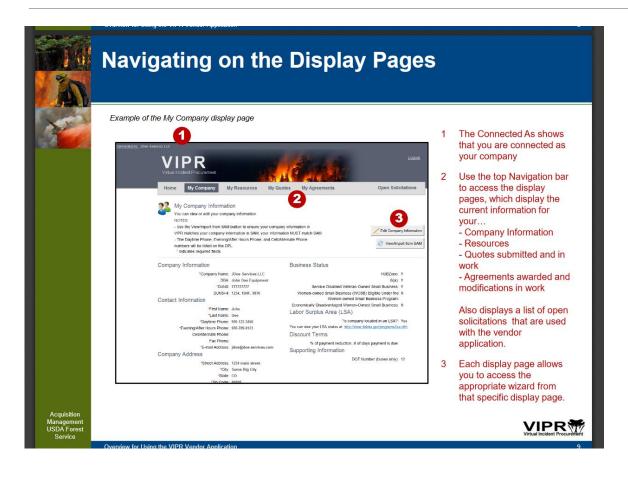
## VIPR Home Page



After the initial registration for new users – every login takes you to the VIPR home page



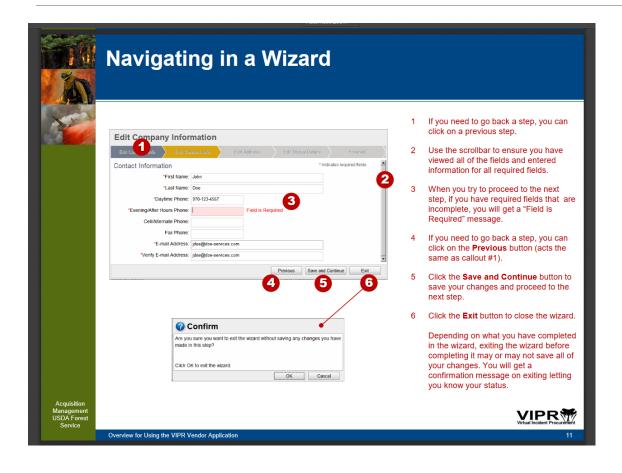
#### Navigate With Top Bar



Select:
My Company,
My Resources,
My Quotes,
My Agreements,
and
Open
Solicitations

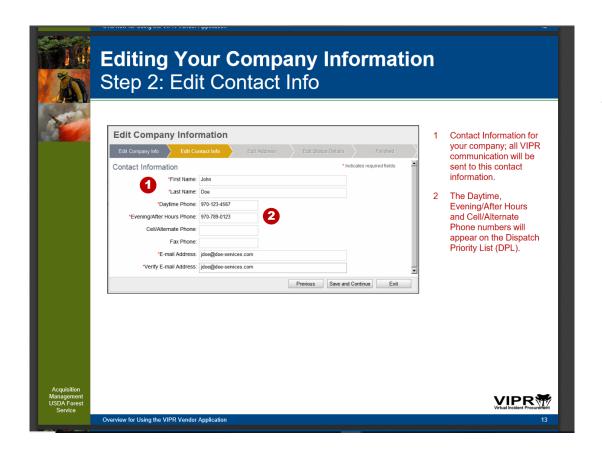


## **Edit Company Information**



Ensure you look at all sections to confirm correct information

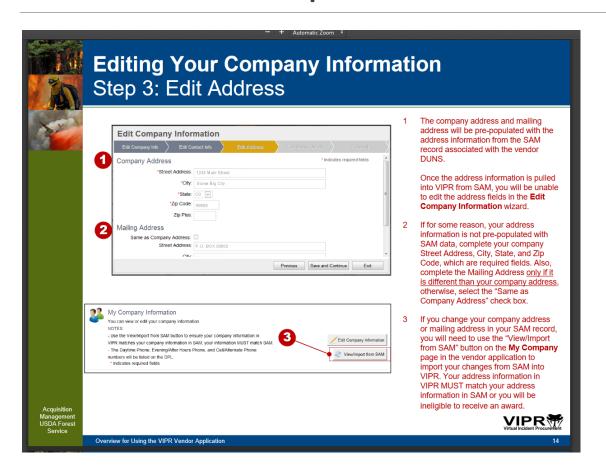




#### Contact Information

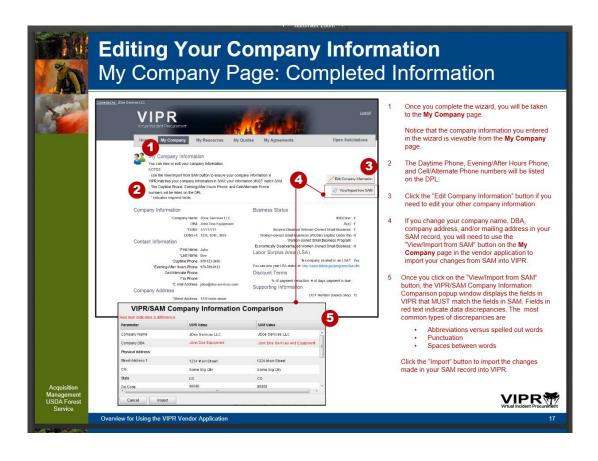
NOTE: The contact information you put on this screen is used for all communication and appears on the Dispatch Priority List (DPL)

#### View Import From SAM



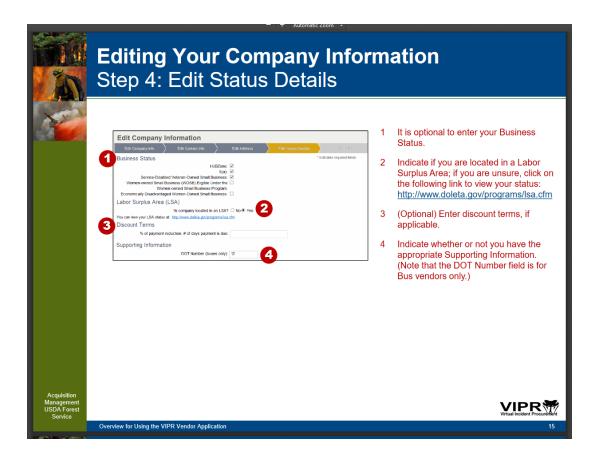
The View/Import from SAM is mandatory





# Compare SAM Data

If the information doesn't match, you may need back out of VIPR and make changes at D & B then import to SAM then to VIPR



#### Status Details

Why might these be important?

		RACT/ORDER I MPLETE BLOC				1. REQUISITI	ON NUMBE	R	PAGE OF PAG	SE.
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#### SF1449

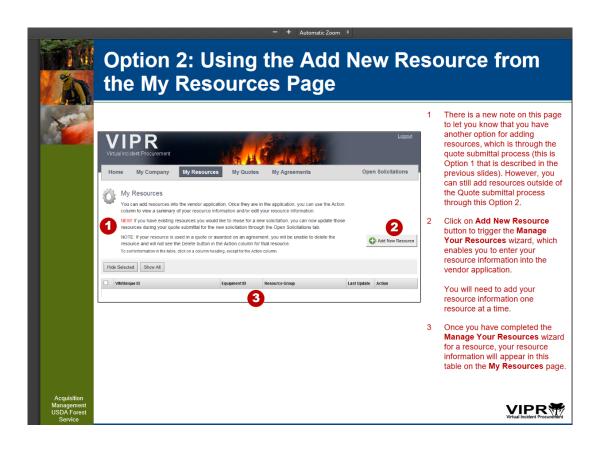
Tiered Set-asides

## How Tiered Set Aside Works in VIPR

(b) Priority ranking for dispatch will be determined by applying a 5% advantage (to the method described in D.6.2) for each socioeconomic category (other than small business) checked in Block10 of the SF-1449.

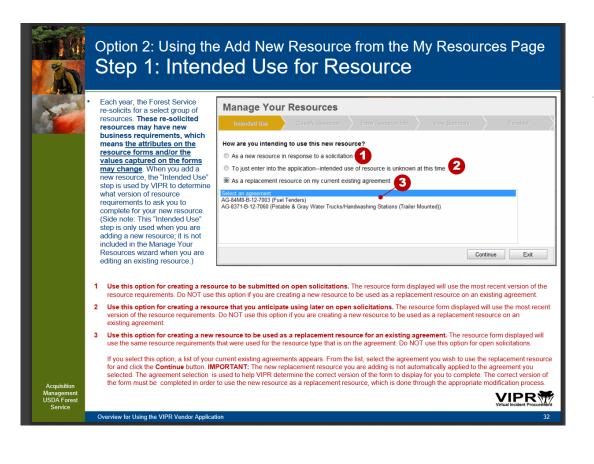
A vendor meeting multiple targeted socioeconomic categories will receive multiple percentage points with a cap of 10%; for example if HUBZone, Service-Disabled Veteran-Owned, and 8(A) are all checked in Block 10 and a vendor qualifies as all three his advantage will be 10% for purposes of Dispatch Priority List placement.





#### Next...Select My Resources

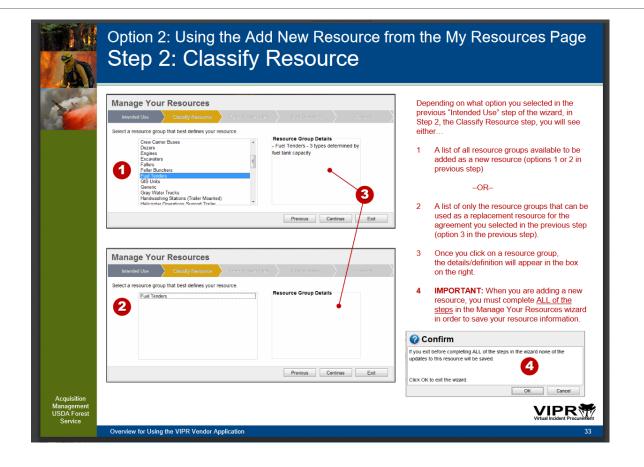
For <u>new</u> vendors, you will be ready to enter your resources now.



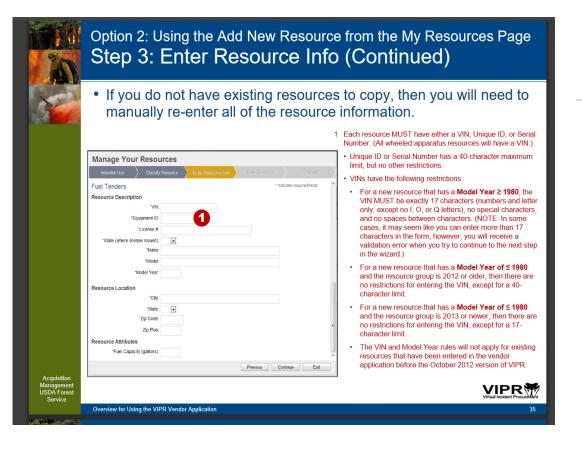
## Manage Your Resources

As a <u>new</u> vendor, you will select the top button

#### Select Your Resource





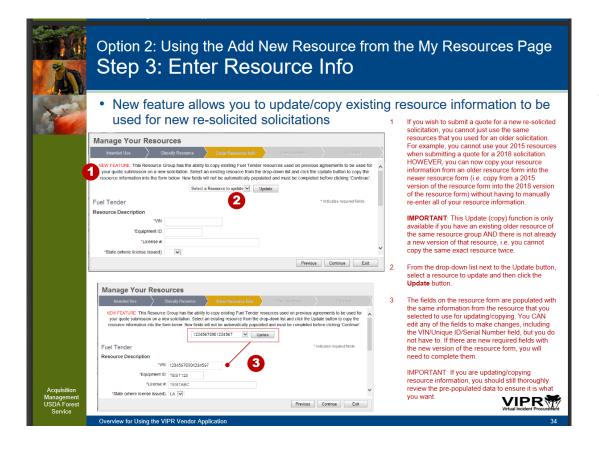


#### Entering Attributes

GCAP has had clients that do not already have the vehicle and do not know the VIN or other pertinent information.

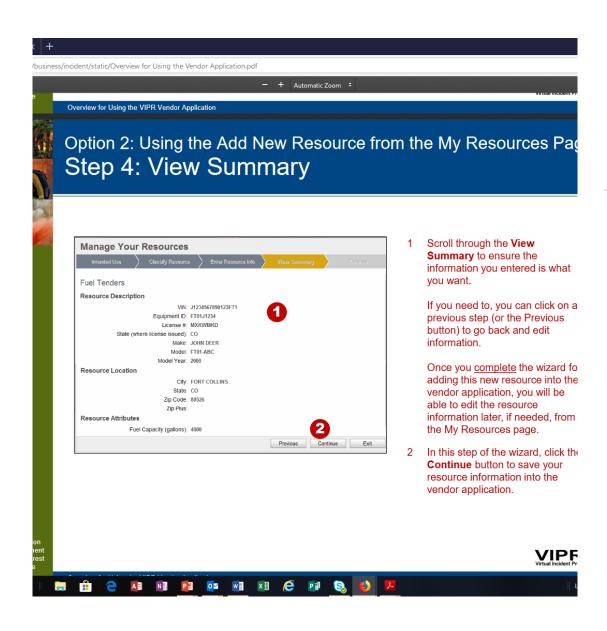
These fields are mandatory

Research ahead of time - all attributes are listed in the solicitation



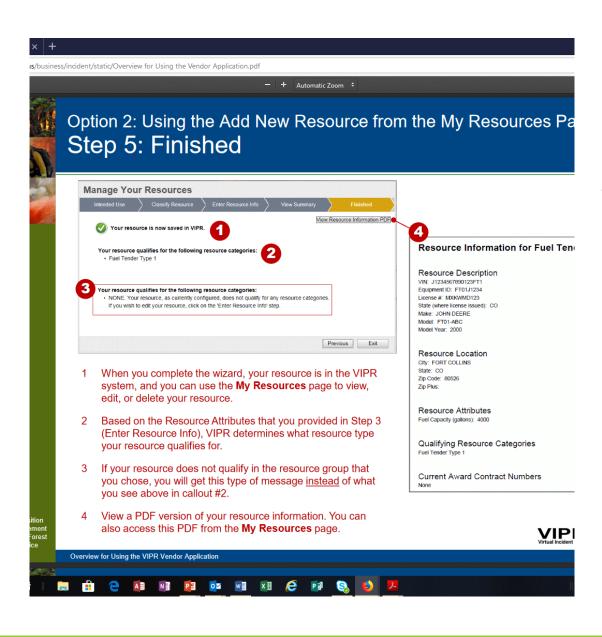
## Retuning VIPR Vendors

As a returning Vendor, you no longer need to reenter all of your equipment!



## Review Carefully

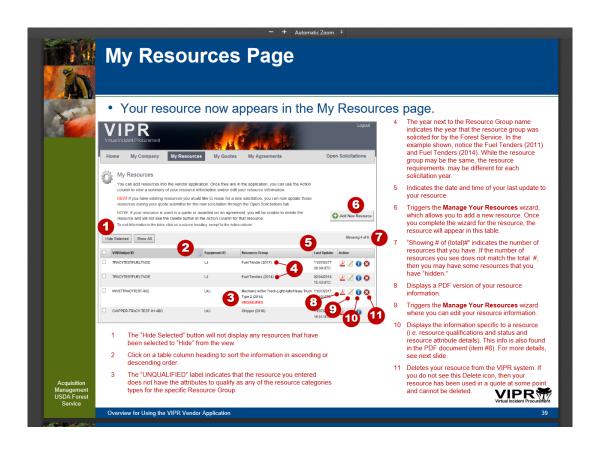
While you can go back and edit...you cannot edit the VIN.



#### Finished Adding Your Resource

Make sure this is the Type of resource you thought you had.

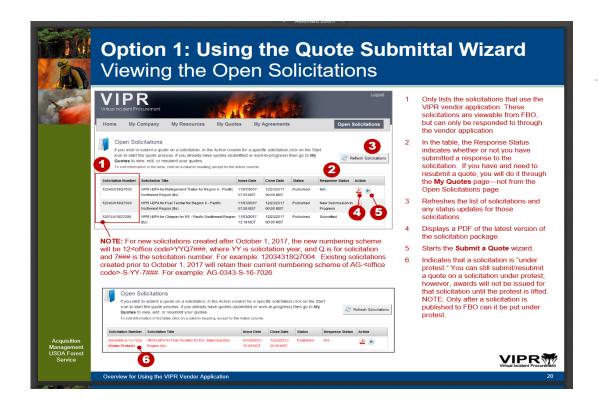
Again, all of the attributes are in the solicitations.



#### Next Step, Select My Resources

All resources show up on My Resources page.

You can "Hide" some if the page gets too cluttered.



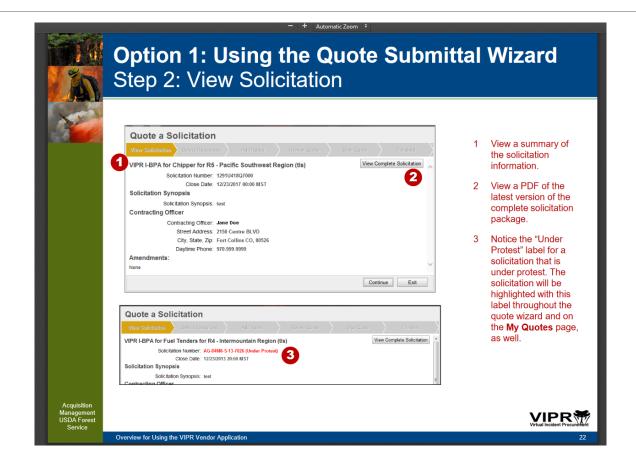
#### Open Solicitations

A new vendor will not have anything under My Quotes or My Agreements yet.

Existing vendors can view their past information.

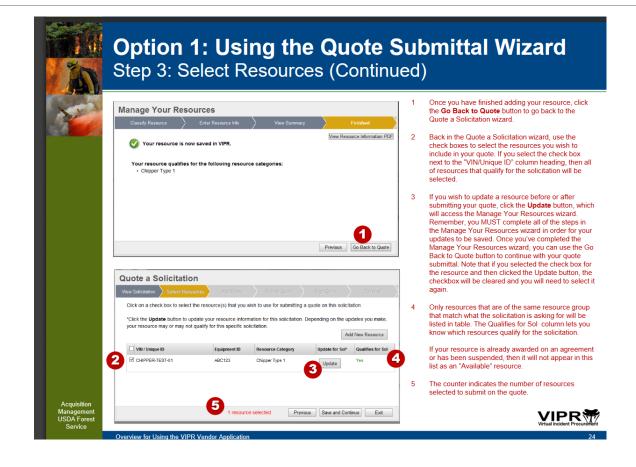
Select Open Solicitations
May be a long list – be
careful – make sure to
select the correct Region
Blue arrow starts the
Submit a Quote

### You Can View and Print the Solicitation Here

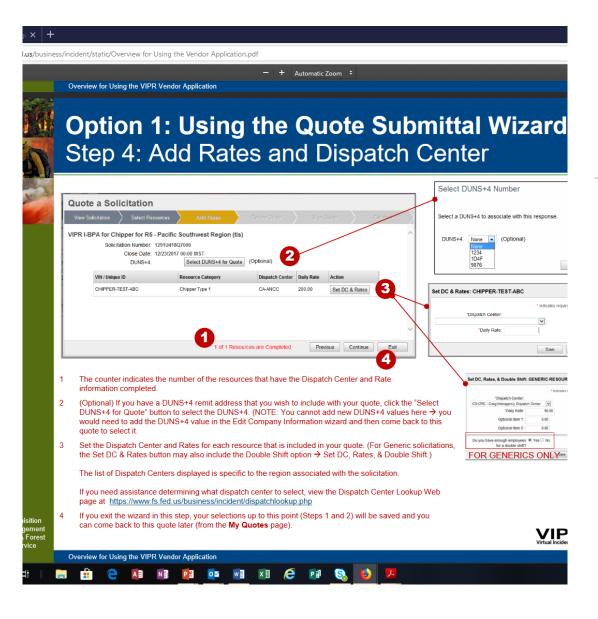




## Select Your Qualified Resources





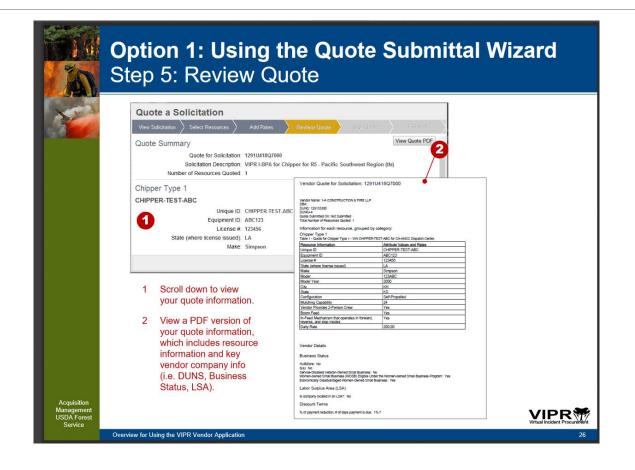


## Pricing and Dispatch

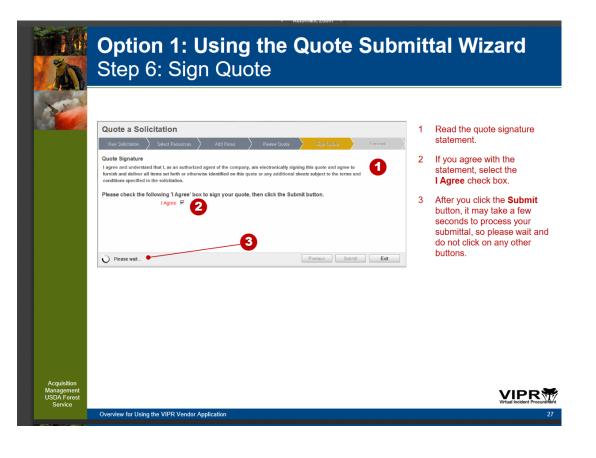
This may take some research.

At the end of this training we will go to the VIPR website and demonstrate where to find this data.

#### View and Print Your Quote



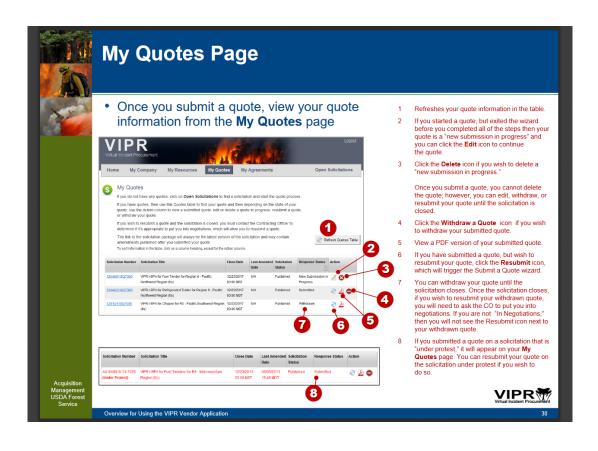




#### Agree and Submit Your Quote

When you submit your quote you should receive a confirmation email. . If you do not receive this email, follow up to confirm submittal.

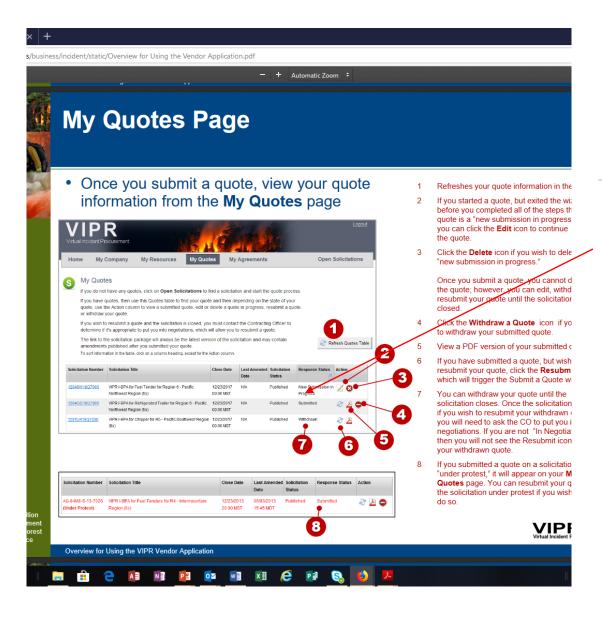
Many vendors contact the CO to confirm receipt of their VIPR submittal.



#### View Your Quotes

You can view, withdraw, and resubmit your quote up until the due date.

GCAP does not advise that you wait until the due date to submit or resubmit. VIPR has been known to be glitchy.

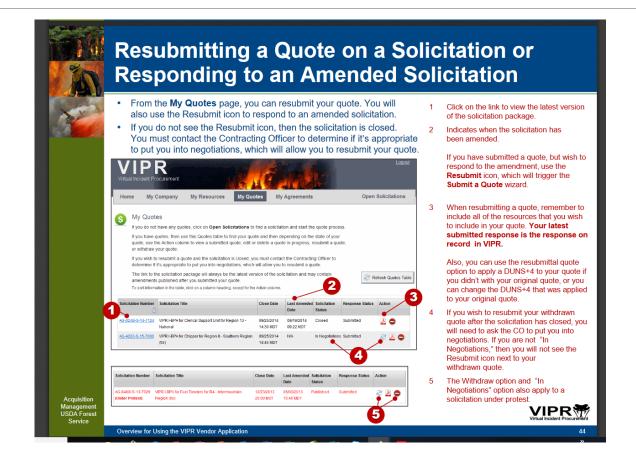


### Important! Check Response Status!

If your status states: Submission in Progress, it is not submitted!

It must state: Submitted

### Responding to an Amended Solicitation





### Agreements Page

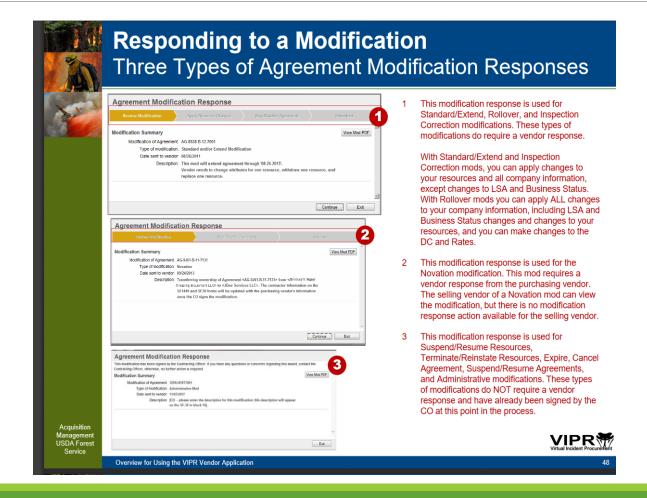


Once awarded, you will see your Agreement/s listed here.

This is where you start the response to the modification.

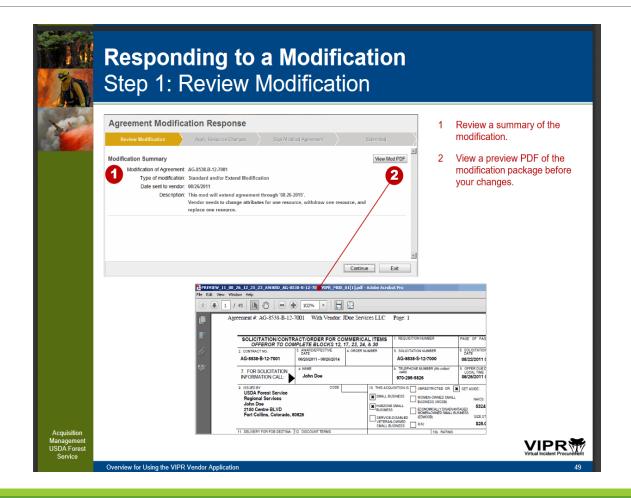
Remember, these are threeyear agreements. The second and third year will be modifications (or five years for National Agreements).

# Responding to Modifications — Three Types



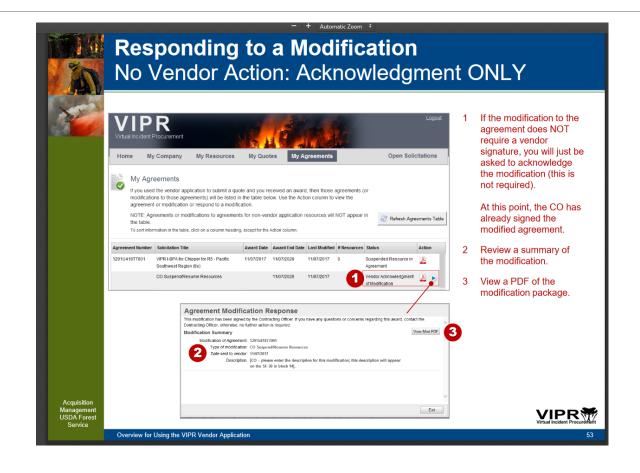


#### Review the Modification



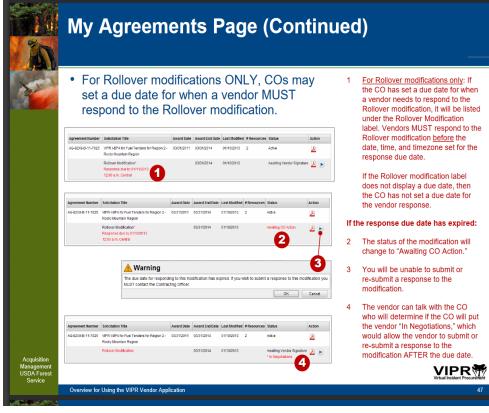


### Mod May Not Require Action





#### Rollover Mods

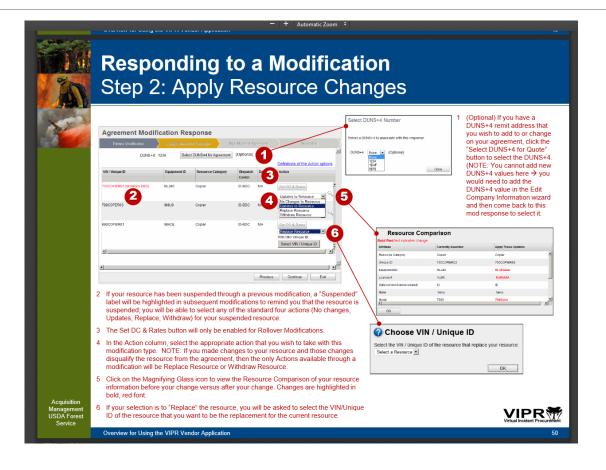


You can change your dispatch and your pricing during the rollover modifications. Keeping in mind this may change your ranking on the DPL.

The FS policy had been that if you did not have any changes...just let the modification rollover.

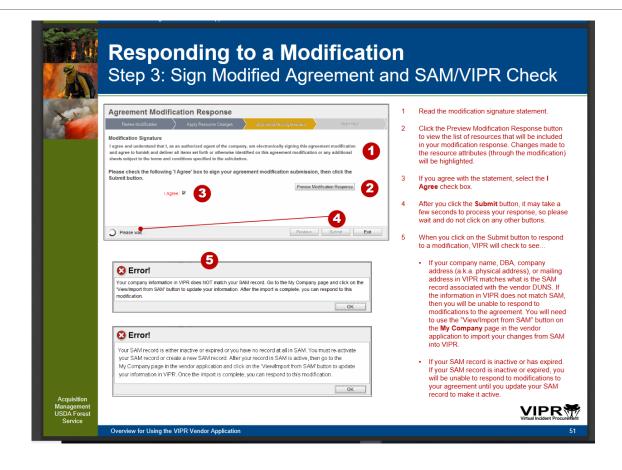
During 2018 they determined that it is best to respond to the modification even if you do not have any changes.

# Changes to Pricing and Dispatch



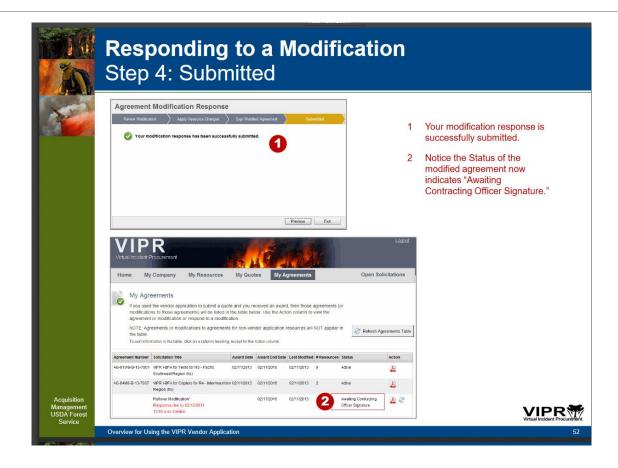


# Accept and Submit your Mod





#### Submitted Mod





### INSPECTIONS

### Inspection process

- The USDA Forest Service has a list of approved inspectors that must be utilized for inspection of resources.
- Completed prior to award of Agreement
  - Contractor gets to chose who they want to utilize on the list,
  - set up appointment
  - Get inspection completed
  - Fix any issues if necessary
  - Keep copy of inspection
- ❖Inspections will need to be completed prior to April 30<sup>th</sup> of each year
- Review solicitation for required form, last year it was exhibit M, typically for heavy equipment.



#### Annual DOT Inspection

The annual DOT Inspection is required of all CMV's that have a GVWR of 10,001 lbs or more, as defined in the definition of a CMV in CFR 390.5.

CFR 396.17 requires that all CMV's that meet the above definition be inspected annually, according to Appendix G of the FMCSA regulations.

Click on the following link to access Appendix G

http://www.idealease.com/safetycompliance/Appendix G.pdf



### NAP & ROSS

#### Requesting a NAP User Account for Contractors

- As a Contractor we are asking you to status your equipment in ROSS as being available or unavailable.
- The first step is to request a user account in NAP. Once obtained you will be able to access ROSS Web Status.
- You will then be able to status your equipment yourself as to available or unavailable. And choose local, geographic area (GACC) (which is region 6, Washington and Oregon) and nationally.

#### NAP & ROSS

https://famit.nwcg.gov/applications/ROSS

The NAP account is only the application that allows you to manage your password for ROSS

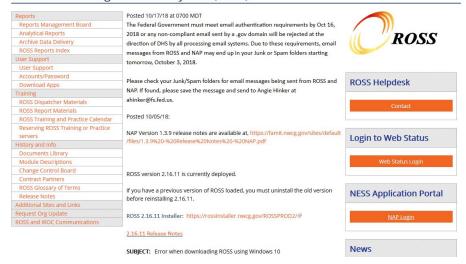
Similar to creating a login at eAuth and using it at VIPR...you create your login at NAP and use it to log into ROSS.

#### Portal to NAP & Ross



APPLICATIONS / Resource Ordering And Status System (ROSS)

#### Resource Ordering and Status System (ROSS)



https://famit.nwcg.gov/applications/ROSS



#### Click Accept

 When the Government warning dialog box pops up, click Accept Government Warning Unauthorized access to this United States Government Computer System and software is prohibited by Title 18, United States Code 1030. This statute states that: Whoever knowingly, or intentionally accesses a computer without authorization or exceeds authorized access, and by means of such conduct, obtains, alters, damages, destroys, or discloses information or prevents authorized use of (data or a computer owned by or operated for) the Government of the United States shall be punished by a fine under this title or imprisonment for not more than 10 years, or both. All activities on this system and network may be monitored, intercepted, recorded, read, copied, or captured in any manner and disclosed in any manner by authorized personnel. THERE IS NO RIGHT OF PRIVACY ON THIS SYSTEM. System personnel may give to law enforcement officials any potential evidence of crimes found on this USDA computer system. USE OF THIS SYSTEM BY ANY USER, AUTHORIZED OR UNAUTHORIZED, CONSTITUTES CONSENT TO THIS MONITORING, INTERCEPTION, RECORDING, READING, COPYING OR CAPTURING AND DISCLOSURE. REPORT UNAUTHORIZED USE TO AN INFORMATION. SYSTEMS SECURITY OFFICER. Privacy Policy Information related to this application and applications accessed through this web portal can be found at: http://www.fs.fed.us/privacy.shtml Decline Accept

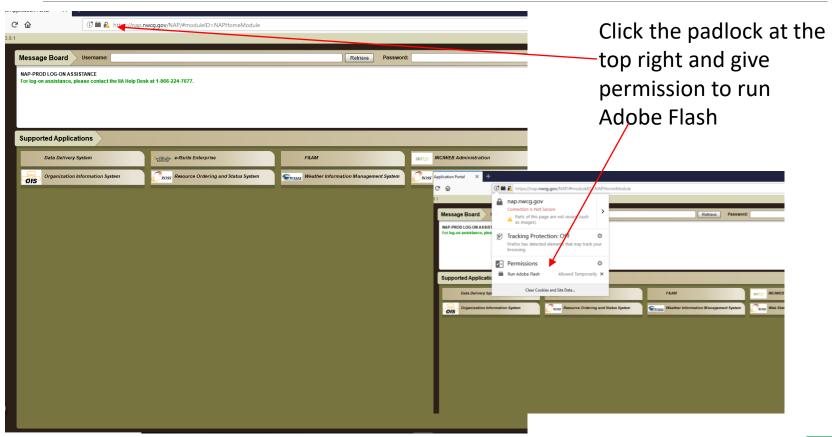


### Nap Home Screen

Message Board Username:		Retrieve Password	ı: [	Reset	Login + Request User Account
NAP-PROD LOG-ON ASSISTANCE For log-on assistance, please contact the IIA Help Desk at 1-866-224-7677.					
To Tog on absolutely, peads contact the fix hop best	N. H. 1-000-22-7-077				
Supported Applications Supported Applications					
Data Delivery System	*c-ISuite e-ISuite Enterprise	F&AM	_ndi\(\)eb INCIWEB Administration	Interagency Cache Business System	
Organization Information System	Resource Ordering and Status System	<b>Weather Information Management System</b>	ROSS Web Status (ROSS)		



# Brown Screen - Adobe Flash Mandatory







#### New Users

New to NAP – you will Request User Account

On the User Information tab, complete the following information about your request, and click [NOTION] Request User Account Applications Requested Identity Verification First Name: \* Dave Last Name: \* Dozer leave blank Office Number: \* (657) 357 - 234 Ext: E-Mail: \* fireonthemountain@gmail.com Employee Type: \* Contractor Company: \* Fire on the Mountain Next>>

#### User Information

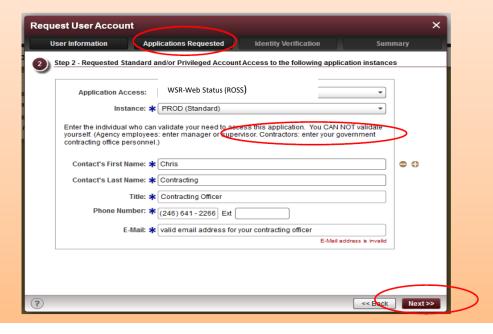
Your name and phone number and your email.

Then, select "Contractor" from the Employee Type dropdown.

Then your Company Name

Select "Next"

➤ On the Applications requested tab, fill out as follows:



#### Applications Requested

Application Access: WSR-Web Status (ROSS)

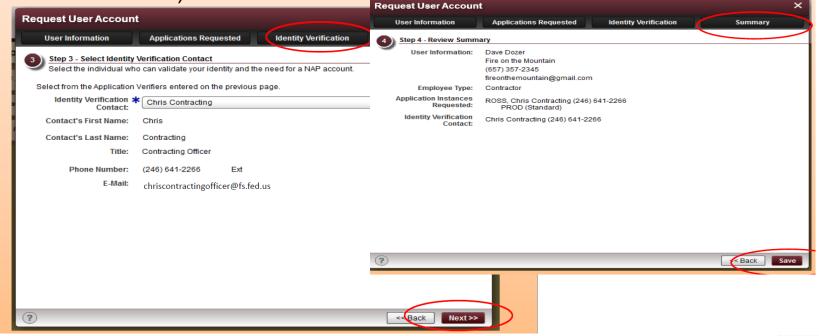
Instance: PROD (Standard)

The Contact is the Contracting Officer listed on the solicitation for your Agreement, along with their contact information

#### Verify and View Summary

The Identity Verification tab will ask you to verify the information you supplied on the previous page. If all looks correct, click next.

If all is correct - SAVE



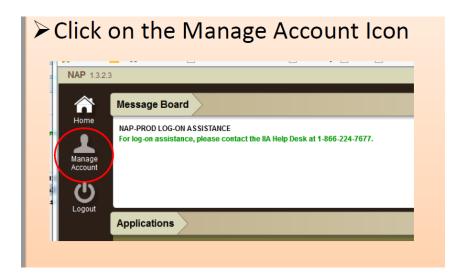


#### Wait for Approval

- ❖ Wait for two emails from donotreply@nwcg.gov
  - This will identify your new NAP User Account
  - Gives you a Temporary NAP Password
    - ❖NOTE: Your password must be updated every 60-days
- When your NAP profile is established you must contact the dispatch center and advise them of your new profile and user name
  - The dispatch center has to find your profile and check the box "Vendor Rep Web Access."
  - Not always your local dispatch center
  - Our Clients have had success calling: Northwest Area Coordination Center 503-808-2720







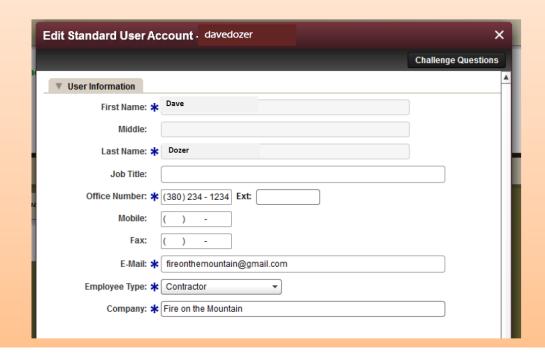
### Update Your Password

Return to NAP and login with the temporary password

Select Manage Account

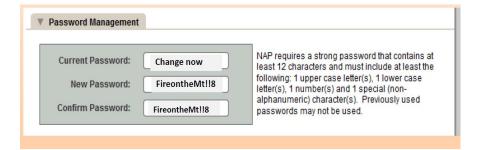
#### Review once more...

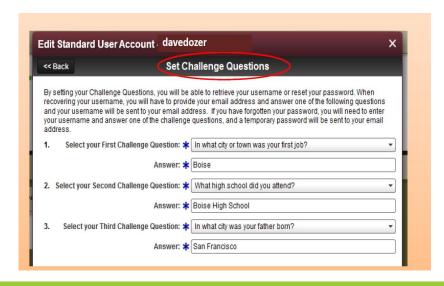
Make sure your user information is correct. If not, call the helpdesk. 866-224-7677.





#### Almost Finished, I Promise!





Update your password following the password criteria

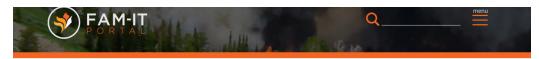
Remember: The password expires every 60-days – You should receive reminder emails

At the top of the window click on "Challenge Questions" and complete the three required questions

### ROSS

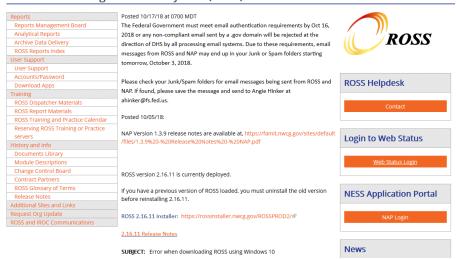
#### Logging into ROSS

- Using the login and password created at NAP
- https://famit.nwcg.gov/applications/ROSS



APPLICATIONS / Resource Ordering And Status System (ROSS)

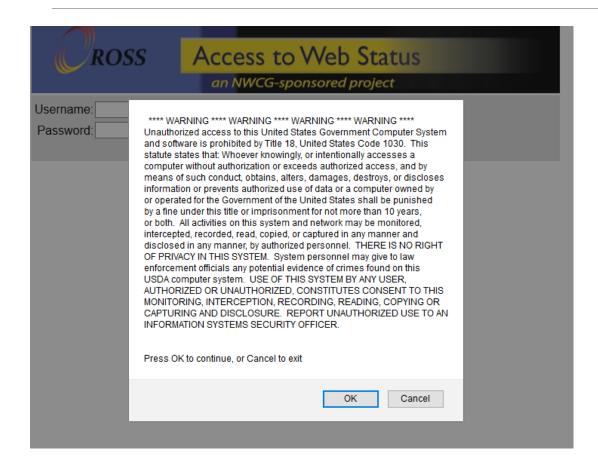
#### Resource Ordering and Status System (ROSS)



Select Login to Web Status



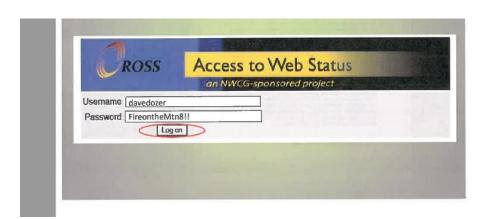
#### Press OK to Continue



The FS is planning to replace ROSS in the near future



#### ROSS Log On and Status



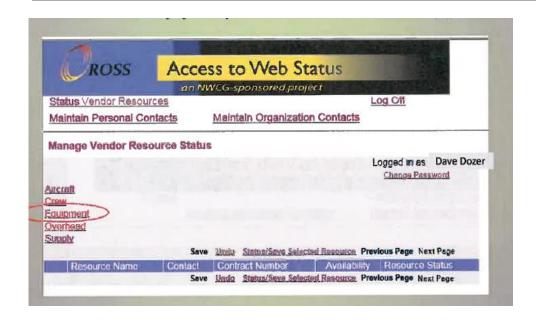
Logon with NAP
 User Name and
 Password

2. Select Status Vendor Resources





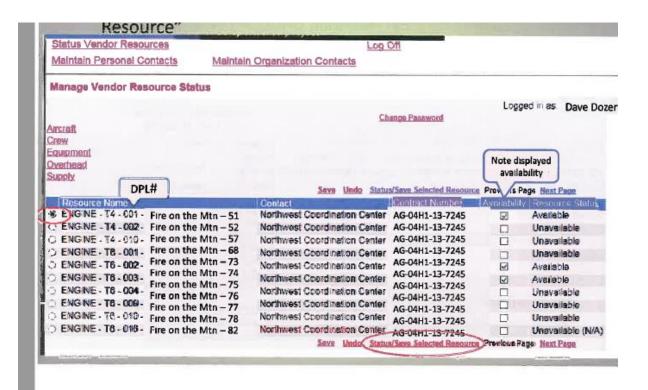
#### Status in ROSS



 Select equipment (unless you are a Faller or Faller Modules – select Overhead)



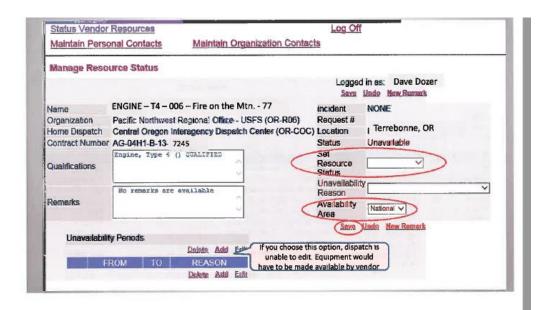
#### Status Each Resource



- 4. Select your resource
- 5. Determine the current status
- 6. Select
  Status/Save
  Selected
  Resources



### Set Availability and Area



- 7. Set Resource Status under the drop down
- 8. Set Availability Area:
  Local; GACC (R-6, WA & OR);
  National It is important
  that you understand the
  area you are wanting to be
  considered for.

Help: 866-224-7677



#### VIPR Website

https://www.fs.fed.us/business/incident/vendors.p
hp?view=



### Questions?



